ANNUAL REPORT
2022

“ANIMUS ASSOCIATION” FOUNDATION
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Like every year, 2022 cannot be defined in a clear-cut way. We have had our difficulties and disappointments, but also significant achievements, so we would describe it as a year of mobilisation and growth.

In partnership with Sofia Municipality, we opened three new social services to benefit not only the residents of the capital but also other users, due to the highly specialized and quality services that are lacking in the country:

A legal clinic for women and children victims of domestic violence, which is gaining exceptional popularity.

The Children’s Advocacy and Support Centre "Zona ZaKrila", which offers comprehensive care for child witnesses and victims of violence and their families. Our clients are predominantly victims of sexual abuse and the work on these cases is complex and intricate. The Zona ZaKrila centre was established with the support of UNICEF, but Sofia Municipality has recognised the benefits for people and included this service in the social services map.

A new crisis centre for women and their children victims of violence, which has occurred for the first time in the history of Sofia, so we named it St. Sofia. The centre has a capacity of 10 places.

At the same time, we continued the sustainable development of the Social Services Complex and the St. Petka Crisis Centre in the capital. As well as the National Helpline for victims of violence, supported by the Ministry of Justice.

These successes are mostly due to the years of hard work and high professional standards for which we are known in the community; to strong competitive bids, but also to the fact that we have not had much competition, whether due to lack of human resources or a reluctance to work in very difficult and demanding programs that are chronically underfunded or simply out of respect for our organization.

It is worth noting here that our high capacity to function in difficult and crisis moments and to cope with the tasks is also thanks to the support of the OAK Foundation, which has invested in the structural strengthening and development of the organisation itself. We are very grateful to them for everything. The principles of clear and rigorous administrative rules and transparency that we have put in place and continue to refine helped us to successfully complete last year 3 independent audits and 2 environmental security assessments by different international audit houses, as well as an inspection by the NRA.

Along with all of this, we continue our mission to promote mental health and emotional intelligence through teacher training for students ages 5 to 15. Our mental health programs have
expanded to include another "Passport" as we have plans for others in the future. We have also developed and started piloting an innovative initiative with 4 schools in Sofia - a mobile psychological office to support the work of school psychologists in addressing the negative effects on children's mental health after COVID 19.

3,911 users trusted us and turned to us for support last year, which obliges us to strive to grow.

We also actively continue our advocacy, training and education activities.

Last year we trained 303 professionals from government institutions, Ministry of Interior structures and social services. We made great efforts to pass the amendments to the Domestic Violence Act. We have continued the fight against fake news related to the concept of gender and the Council of Europe Convention, but we are aware that much more effort is needed in this direction, as we are facing a huge propaganda machine in the context of the hybrid war between democratic values and totalitarianism.

Finally, on behalf of the leadership, we would like to express our joy at working with highly educated and moral colleagues. We know that we too are victims of the crises in our society and that we have difficulties, so we must continue our efforts to strengthen our ties with each other in order to face the challenges ahead.

We thank all those who have supported us morally and financially, as well as our colleagues and volunteers.

Nadejda Stoytcheva

Maria Tchomarova
ACTIVITIES IN 2022

DIRECT WORK WITH SURVIVORS OF VIOLENCE

1. Maintenance of the National Hotline for Victims of Domestic Violence - 02 981 76 86; 0800 18 676 (27/05/2021 – 27/05/2022 17.06.2022; 17/06/2022 – 17/06/2023), Under contract for granting of gratuitous financial assistance with reg. № 93-00-94, 17/06/2022, financed by the Ministry of Justice

2. Social Services Centre for Children and Families – Community Support Centre, (December 1, 2017 – November 30, 2022), A Sofia Municipality social service allocated for management following a competition as a state-delegated activity.

3. Social Services Centre for Children and Families – Mother and Baby Unit, (December 1, 2017 – November 30, 2022), A Sofia Municipality social service allocated for management following a competition as a state-delegated activity.

4. “St. Petka” Crisis Centre for Victims of Domestic Violence (March 1, 2018 March 1 2023), A Sofia Municipality social service allocated for management following a competition as a state-delegated activity.

5. “St. Sofia” Crisis Centre for Victims of Domestic Violence (October 10, 2022 – December 15, 2024), A Sofia Municipality social service


7. Legal Clinic for Women and Children victims of Domestic Violence (August 12, 2022 – March 1, 2024), A Sofia Municipality social and legal services act

8. Support Centre for Victims of Domestic Violence, (March 1, 2019 – February 28, 2022), funded by Medicor Foundation, Liechtenstein

9. Safe Bubble (June 1, 2021 – December 31, 2022), Funded by the French embassy

10. Empowerment Programme for Women (May 1, 2021 – August 31, 2022), funded by Dutch embassy;

11. "The Invisible First Line" (January 1, 2022 – December 31, 2023), funded by the Fund for Combating and Preventing Domestic Violence, Bulgarian Fund for Women

PREVENTION OF DOMESTIC VIOLENCE. INCREASING THE AWARENESS OF THE PUBLIC ON THE ISSUES OF DOMESTIC VIOLENCE

12. OAK Foundation Core Support to Animus Association Foundation (September 1, 2019 – March 31, 2023 ), provided by OAK Foundation

13. Pro-active against Violence against Women (November 1, 2019 – November 1, 2022), with the financial support of Active Citizens Fund Bulgaria under the Financial Mechanism of the European Economic Area, is in partnership with Foundation “Society and Security”
14. **Effective Judicial Protection for Women Survivors of Domestic Violence in Bulgaria** (August 1, 2021 – July 31, 2022) funded by the Embassy of Netherlands in Bulgaria

15. **Protecting Human Rights** (July 9, 2021 – April 8, 2024), with the financial support of Active Citizens Fund Bulgaria

16. **Improving Protection for victims of Domestic Violence in Bulgaria** (December 1, 2022 – November 30, 2023), funded by the Embassy of Netherlands in Bulgaria

17. **Civil Society Communication and Advocacy Campaigns on the Council of Europe Convention on Preventing and Combating Violence against Women and Domestic Violence using a Joint Methodology Developed by the Council of Europe, WAVE Network and UN Women** (December 1, 2022 – June 31, 2023), financed by the Council of Europe

18. **Body Shining** (December 1, 2020 – April 30, 2023), financed by the Erasmus+ programme of the European Commission

**PREVENTION OF VIOLENCE AND PROMOTION OF MENTAL HEALTH**

19. **Reboot Now - Prevention of Gender-Based Violence in Schools after Lockdown** (March 1, 2022 – February 28, 2024), Funded by the Citizens, Equality, Rights and Values Programme (CERV) of the European Commission

20. **Key to a Fear-free School** (May 1, 2016 – February 28, 2022), funded by OAK Foundation

21. **WeToo - Protecting Mental Health: Empowering Frontline Workers and Victims and Survivors of Sexual and Gender-based Violence** (November 1, 2020 – October 30, 2022), funded by the “Rights, Equality, and Citizenship” Programme of the European Commission

22. **"Passport" for Social Skills and Emotional Intelligence** (January 2021 – April 2022), funded by America for Bulgaria Foundation

23. **“Exit Grant”** (September 15, 2022 – August 15, 2023), funded by OAK Foundation;

**PREVENTION OF TRAFFICKING IN HUMAN BEINGS AND SUPPORT TO REFUGEES AND MIGRANTS**

24. **ACTIVATE - enhAnCing the anti-Trafficking Identification, preVention And supporT mEchanisms** (October 1, 2020 – September 30, 2022), funded by the “Asylum, Migration, and Integration” Programme of the European Commission

25. **SAPE - Adult Education in Victim Support: Empowering Men affected by Human Trafficking and Severe Exploitation. Exchange of Experience & Developing Recommendations** (October 1, 2022 – July 1, 2024), funded by the “Erasmus+ Programme” of the European Commission

**TRAINING CENTER**
26. Activities of the Training Centre at Animus Association Foundation (January 1 2022 - December 31 2022)
DIRECT WORK WITH SURVIVORS OF VIOLENCE
The service "Maintenance of a national telephone line for victims of domestic violence - 02 981 76 86; 0800 18 676" has the following objectives:

- maintenance of the 24-hour operation of the line, including weekends and holidays;
- counselling and support for victims of violence;
- providing a specialised legal duty once a week;
- referral to services and social services across the country to assist victims.

The target groups targeted by the project are:

- women, men and children victims of violence and their relatives;
- counsellors of the National Helpline for victims of domestic violence.

The main project activities were:

- 24-hour operation of the National Helpline for Victims of Domestic Violence 02/981 76 86/0800 18 676;
- email consultations;
- a virtual chatbot to provide real-time advice on the most frequently asked questions on the line.

Results achieved for the period 01.01.2022 - 31.12.2022:

- A total of 2,394 telephone consultations were conducted.
- 123 telephone consultations were held with a lawyer regarding victims' rights under the PADVA.
- 103 email consultations were held with victims of violence.
- Two recruitment campaigns for new counsellors and two 5-day intensive trainings were held between 11.04. - 15.04.2022 and 17.10. - 21.10.2022 to induct new team members.

- During the reporting period, regular supervision sessions in group format were held twice a month and team meetings were held once a month to organize the work process.

Compared to 2021, when a total of 2289 calls were registered on the helpline, in 2022 there was an increase in the total number of calls (2394), as well as calls related to survivors of domestic violence - in 2021 they were 1587 and in 2022 1695. There has been a slight increase in the percentage of domestic violence counselling calls, 70.8% of all calls in 2022 compared to 69.3% of all calls in 2021.

Despite the gap between the terms of the two contracts with the Ministry of Justice, the helpline did not cease its 24-hour operation between 27/05/2022 and 17/06/2022. The continued maintenance of the service is due both to the assistance of its partners and the commitment of the team of volunteer counsellors to supporting victims of violence.

On 01.10.2022, the helpline celebrated its 25th anniversary. So far, its counsellors have had over 46,000 conversations with victims and their relatives seeking help and support.
In 2022, the Community Support Centre (CSC) provided services to 243 service users in 171 cases. The service users were 97 children and 146 adults.

And in 2023, we worked hard to increase the quality and scope of the services we provide. Once again, we won the competition for the management of the Complex for Social Services for Children and Families (CSSCF) awarded by the Sofia Municipality. The Sofia Municipality once again entrusted us with the management of the Children and Family Services in Sofia for the next five years. After analysing the local conditions and needs and exploring the expectations of partners and clients over the past 5 years, we have built our new social services and activities, in accordance with the Social Services Act, for the period 2022-26. The result of our teamwork was not delayed and today we can boldly confirm the sustainability of our services and the trust placed in us by children and families and our partners.

This makes us feel even more accountable going forward to continue working for the best interests of children - to grow up in a safe family environment. We have accepted the challenge to consolidate and expand our position as a reliable and predictable partner that delivers high quality and innovative services.

In 2022, Animus Association Foundation, in its role as a provider of services in CSSCF, conducted systematic activities aimed at maintaining high professional standards in the provision of services by the team of specialists in CSSCF.

A management council of the organisation was held every Tuesday and overall decisions were made for all services, including the CCSC and Mother and Baby Unit (MBU).

Clinical team meetings were held every Monday and Wednesday for the team.

At these meetings, new cases were taken on and allocated. These team meetings were held twice a week with the whole team of psychologists and social workers in the CSC. At the team meetings, hypotheses about the problems are built and the overall work is organized according to the identified individual needs of the client - a key specialist is chosen and the main direction of the work - social, consultative or combined. A review of consultations and assessment
interviews is carried out during the two clinical team meetings. With ideas and observations, team members support the case manager in building the assessment, formulation and casework plan.

In 2022, 98 clinical team meetings were held at which over 700 cases were discussed /some of the more severe cases were discussed on more than one occasion/. Weekly group supervision of the team and individual supervision were held when necessary. For 2022, 48 group supervisions were conducted.

Administrative and organizational team meetings were also held in the CSC, the purpose of which was to share information among the team regarding important procedures and rules of work, inform about existing services and achieved partnership relations with various organizations and services, as well as to distribute tasks and activities among the team members related to the organization and activities of the CSC. 12 meetings were held during the year.
In 2022, 13 women (including 2 minors) and 18 children benefited from the service. Considering that two of the mothers were minors, the number of children cared for by the MBA team was 20 and the total number of clients was 31.

All 13 clients were admitted in a crisis situation which necessitated intensive crisis intervention.

As a result of our work, the placements of 8 mothers and 9 children were terminated, successfully reintegrated into the community and responsibly caring for their children.

8 children were registered in the integrated childcare system.

For the needs of the clients and their children, social advocacy was carried out in the selection of a personal physician; a paediatrician; a gynaecologist; in health insurance of foreign citizens, in medical examinations of uninsured persons; assistance and accompaniment in other specialized examinations, treatments and dental examinations; issuance of personal documents and bank accounts; completion and submission of documents for benefits under the Social Assistance Act; preparation of a weekly menu; budgeting of expenses, etc. Support was provided in the filing of 2 cases under the Protection Against Domestic Violence Act (PADVA) 1 trafficking case; 1 kidnapping and internal trafficking case; 1 refugee divorce case. Advocacy and legal assistance were provided in 8 cases.

In the reporting year, the challenge of working with 14 refugees continued - 5 mothers with 9 children. These clients were from countries without treaty relations with Bulgaria, had no income and were entirely on the budget of the MBU. Working with refugees implies a lot of socio-pedagogical and psychological activities, against the background of the language barrier and different cultural specificities. With them were worked on mastering the Bulgarian language; ways of child care without violence; socialization in Bulgarian society and inclusion in the labour market after leaving the social service. 4 of the mothers were involved in Bulgarian language training, 1 of the mothers was provided with a job, innovatively, by the organization itself; 2 others were created online job opportunities, supported in various interviews with employers.

For successful reintegration into the community during the year, mothers were also supported after leaving the service, with counselling, guidance, assistance in preparing
documents for work, for childcare, for housing. Assistance with pressing children's needs/clothes, supplies, strollers, high chairs, cribs, bassinets, etc. /

In 2023, 51 clinical team meetings, 51 supervisions and 67 multidisciplinary meetings were conducted.

It can be summarized that despite the difficulties, the many crisis cases, the novelties, the challenges faced by the team of MBU, thanks to the high professionalism, dedication in their work, we can take pride of the help and support successfully provided to the clients, and successfully protected the interests of each child.
The St. Petka Crisis Centre is the first place in Sofia to accommodate women and children who are victims of domestic violence. The service is used by victims of domestic violence not only in Sofia and Sofia region, but also all throughout the country. The around-the-clock schedule of the Crisis Centre enables timely support, which in some cases is life-saving. The Crisis Centre is a well-developed and popular service in the community that provides help and support to people in crisis due to violence. It is a service which with its organisation helps the recovery and reintegration of the clients in an effective way. To a large extent, the work focuses on coping and recovery through the provision of psychological support in the form of crisis intervention and psychosocial work. The provision of this type of service, combined with a multidisciplinary approach to the problem, is of great importance in ensuring the legal protection of clients and the realisation of their human rights.

The statistics on domestic violence cases in 2022 are alarming. There has been a drastic increase in the women being murdered due to domestic violence.

One trend that has persisted over the past year is an increase in the number of complicated social cases. Many of the women who have come to the Crisis Centre for help do not have access to a supportive environment or the skills to use a social support network.

Our practice in working with victims of domestic violence shows that in the current situation the Crisis Centre is approached mainly by women in an extremely difficult emotional state and socio-economic situation.

In recent years, we are being faced with the challenge of more and more women from the countryside, together with their children, are turning to us for help due to the greater anonymity and opportunities offered by the big city. Part of our work with these women towards their reintegration into society is empowerment and support towards work engagement. For this to be possible, there needs to be a well-established procedure to ensure that their children are admitted to age-appropriate educational institutions (kindergartens, schools). The lack of such a mechanism puts this vulnerable group at a disadvantage and leads to the risk of returning to a situation of violence due to the constraints in parents bringing up their children independently,
or to prolonging the period of use of the service. This in turn leads to institutionalisation and is in contradiction with the approach of victim empowerment.

Another challenge in our work is the issue of elder abuse, a topic that people continue to ignore and still tend to rather minimize and overlook. There is a growing tendency for victims to be helpless and dependent because the abusers are their own children or grandchildren. It is very difficult to overcome the parent-child relationship and often the abuse is systemic because the parent justifies the actions and cruelty of their child.

Prompt, timely and professional intervention is particularly important in dealing with such issues, as is psychological work to deal with the crisis. It is of great importance for the successful outcome and overall resolution of cases of abused clients that at such times someone takes care of them, listens to them, believes them, relieves their suffering and suggests concrete steps for coping. The approach to each case is individual and aims at the recovery from the trauma experienced, through the provision of psychological support and the successful reintegration of the women and their children who have been victims of violence.
A new crisis centre for women and children victims of domestic violence was opened in the last quarter of 2022 by decision of the Sofia Municipal Council. The crisis centre is named after St. Sofia and is the second one on the territory of Sofia Municipality, with the capacity to receive people in need of support and protection from all over the country.

The Crisis Centre is housed in an old municipal building, which has undergone a complete renovation in order to be able to provide security and the closest possible home-like environment in which those seeking help and protection can overcome their difficult situation and open a new page in their lives.

The organization's goal was to bring the building into operation as soon as possible, in which the crisis center is positioned. The removal of unusable furniture and appliances was organized. A thorough cleaning of the St. Sofia CC was carried out. A complete internal renovation was carried out - installation of internal and attic insulation, internal painting, replacement of parquet flooring, interior doors, check-up of electrical equipment. All the equipment in the sleeping rooms for the users, sanitary rooms, counselling room, office, common recreation room was replaced. The kitchen has been fully furnished with all furniture and necessary appliances. Security system, internet and television
are provided. Highly qualified staff has been recruited and is available around the clock.

On 15.12.2022 St. Sofia Crisis Center was fully renovated and ready to receive women and children in need.
The project is developed with the support of UNICEF on the territory of Sofia Municipality. "Zona ZaKrila" provides services to children victims of violence and their families, introducing a specialized integrated approach and services bringing together good legal, medical, psychological and social practices with child-friendly procedures and settings. The mission of "Zona ZaKrila" is for children victims of violence to spread their wings without bearing the severe consequences of the trauma or being threatened by new aggression or violence.

The integrated approach to high-risk children requires:
- Child-friendly justice.
- Protection.
- Recovery.

The Center provides continuous support and advocacy for children victims of violence and their families throughout the entire process of case work - from the moment of receiving the report of violence and the initial steps of the investigation until the completion of the recovery process.

“Zona ZaKrila” works with children who has suffered all forms of violence as well as their families, including children that are victims of past violence, as well as cases involving current violence.

Main objectives – security, unbiasedness, approach and practices in which the child’s best interests are the focus of any undertaken intervention.

Lines of work – protection, access to justice and mental health. Access to justice and support for psychological health.

The main services offered to children and their families are:
- Crisis intervention in case of emergency.
- Advocacy support.
- Assistance in obtaining medical care and/or medico-legal certificate.
• Psychological counselling and therapy for overcoming the trauma and the consequences from the abuse.
• Legal advice and accompaniment.
• Child’s preparation for taking part in court hearings using a child-friendly approach "Blue Room", in order to avoid additional trauma throughout the investigation process, guarantee the child’s rights and best interests are protected while simultaneously gathering central information.
• Prevention.

Main partners - Child protective services, Law enforcement, Prosecutor's office, Court of law, educational system.

The benefits for children:
• Maximum benefit for children and their families following the overall case coordination.
• Systematic information gathering about the life of the child who has suffered violence, in order to present a more complete picture to the professionals/institutions involved in the case.
• An integrated approach based on cooperation to avoid excessive interference.
• The child is brought to a place where all specialists work together in a team, each in his/her own field and role to serve the best interests of the child.

A major challenge for the team of specialists throughout the past 2022 year was the increase of socially complex cases, including sexual abuse and in particular incest, as well as cases of life-threatening violence. Central task for the team over the past year was to ensure accessibility and participation of other services, aiming to provide more options and continues (uninterrupted) support for those who have experienced violence.

Achieved results:
Over the past year we have had a steady increase in the number of incoming cases in the Child Advocacy and Support Centre "Zona ZaKrila", which is related to the effective use of the service’s capacity and its promotion.

The expertise and professionalization of the team are a guarantee for the quality of the service.

• In 2022, the Zona ZaKrila team worked on 213 cases.
• 91 children and 122 parents were covered in psychological counselling and therapy.
• Legal aid was provided to 64 children and parents.
• The team of Zona ZaKrila - Sofia conducted a child-friendly court hearing and provided access to sparing legal procedures for 9 children.

Feedback from our clients indicates the efficient use of the service capacity.

The main criteria for quality are satisfaction and the real change in the life situation of the clients, for the better, which has happened thanks to the support provided by the service and the efforts they have made.
The Legal Clinic (with priority for women and children victims of domestic violence) is a social service provided on a mobile basis on the territory of the Capital City Municipality. It offers social service activities such as: Information and counselling for women victims of domestic violence (Legal counselling with women victims of domestic violence, psychological counselling, Information on social issues) and Advocacy and mediation for women and children victims of domestic violence (Legal representation in proceedings under the Law on Protection from Domestic Violence, the Family Code and the Criminal Procedure Code as a result of domestic violence). The social service began on 12.08.2022.

For the period 12.08.2022 - 31.12.2022 a total of 43 users were supported through the social activity "Information and counselling" as follows:

Psychological counselling - 21 users. A total of 158 (one hundred and fifty-eight) psychological counselling sessions were conducted by the psychologists of the service.

Legal counselling - 22 users. A total of 27 (twenty-seven) legal counselling sessions were conducted by the service's lawyers. Eighty (80) hours of legal work were carried out in connection with the preparation of referral applications under the Protection from Domestic Violence Act (PADVA).

During the reporting period, 11 (eleven) referrals were made under the PADVA. Of these referrals, 7 (seven) Immediate Protection Orders (IPOs) were issued and open court hearings were scheduled along with the orders to consider the measures imposed and make them permanent. Three of the female clients decided against filing the protection application with the respective District Court, and one female client was denied protection under the Protection Act by the Sofia District Court (SDC).

For the period 12.08.2022 - 31.12.2022 a total of 6 clients were supported through the social activity "Advocacy and Mediation" as follows:

1 female client received legal representation in pre-trial proceedings initiated in connection with a threat of murder in the context of domestic violence (Article 144, paragraph 3 of the Criminal Code)
1 female client received legal representation in a divorce and custody case - civil case No. 20225620100605/2022 of the First Civil Chamber of the District Court of the city of Sofia - Svilengrad, as a result of systematic domestic violence committed by her husband

1 woman-client received legal representation in a case of domestic violence under PAVDA - case No. 3167/2022, described by the District Court of the town of Vratsa

1 female client received legal representation in a case of domestic violence under the PAVDA - case No. 58484/2022, described by the 117th Chamber, 3rd Civil Division, Sofia District Court

1 female client received legal representation in a case of domestic violence under the PAVDA-case No. 59267/2022 as described by the 139th Chamber, 3rd Civil Division, Sofia District Court

1 female client received legal representation in a case for parental rights as a result of systematic domestic violence, which will be brought before the Sofia District Court.

Within the reporting period August 12, 2022 - December 31, 2022, for less than half a calendar year, the social service Legal Clinic managed to gain popularity in the society and to become a highly demanded service not only for the residents of the city of Sofia. The project was a great success in the community of Sofia, but also in the whole country. The professionals working in the service have managed to support 47 (forty-seven) users since the launch of the Legal Clinic, providing comprehensive psychological and legal counselling as well as legal representation.
The Support Centre continued providing support and accommodation to refugee and migrant women victims of violence and their children during this final year of the project. The accommodation of more and more refugees and migrants with different mother languages and cultural backgrounds proved to be a challenge for the team of the Centre, both in the establishment of a good contact with the clients, and in the development of their own interpersonal relationships. We continued to rely on cultural mediators and translators from Persian, Arabic, Turkish, English and other languages, who contributed greatly to the organization of psycho-social sessions as well as day-to-day communication with the clients. Furthermore, working with people from different backgrounds and cultures significantly enriched the capabilities and experience of the team, providing a chance for on-the-job training and an ever-expanding knowledge and understanding of other peoples. The challenges led to mobilizing personal resources of the staff and learning many new skills and capabilities, striving to continue working despite often facing the unexpected. Two years into living in this new reality, many new competencies were necessary for the team of the Centre to develop and continue to improve.

Additionally, in the first half of 2022, the refugee crisis caused by the Russian-Ukrainian war also affected the work of the Centre. Immediately after the start of the war we started preparing to open up all our services to Ukrainian refugees. We translated materials and information in Ukrainian and coordinated with partnering organizations on how best to support the Ukrainian refugees.

A total of 124 clients benefitted from the services of the Support center for victims of domestic violence for 2022, including the extension period.

Many clients take advantage of multiple programmes simultaneously. This comprehensive approach contributes more successfully to strengthening the inner resources of victims and thus provides more realistic chances for further life free of violence and a reintegration in the society. The experts supporting the women in the Centre also assist them when looking for future housing and work as part of the steps towards future independent life.
This project succeeded its objectives to ensure better access to support for victims of domestic and gender-based violence and expanding and building the capacity of the National Helpline for Survivors of Violence 080018676/029817686 by introducing a new service for victims of domestic and gender-based violence.

Implementation of the service had the continued support of the UMNI.BG developers, thanks to whom the chatbot remained active and accessible from the Animus Association Foundation website. Survivors of violence also had the opportunity to contact the already established Correspondence Program, which presents an option for more detailed e-mail consultations in cases where it’s needed. In 2022, the Correspondence Program has held 102 consultations with 55 people.

28 new topics were added to the previous 29, after analysing the questions aimed at the chatbot after launching the service and with additional clarifications, made after discussions with the National Helpline for Survivors of Violence 080018676/029817686 team of consultants:

1. How can I receive a psychological consultation?
2. How can I receive a legal consultation?
3. How can I report violence?
4. What can I do in case of workplace harassment?
5. When can I contact the helpline?
6. Can I remain anonymous when I report violence?
7. How do I fill out a request for an immediate protection order?
8. What should I do if I’m forced to have an abortion?
9. What should I do if I’m forced to become pregnant?
10. How can I help an abused person?
11. What are the steps for receiving temporary accommodation?
12. Can I speak with a real-life consultant?
13. How can I contact the Animus Association Foundation?
14. How can I contact a non-governmental organization?
15. How can I submit proof of violence to you?
16. What should I do if the institutions ignore me?
17. How can I handle cyberharassment?
18. How can I handle violence from an addict (alcohol, drugs)?
19. How can I handle violence from a sufferer of mental disorder?
20. How can I handle suicidal thoughts?
21. How can I evict the abuser from my home?
22. Where can I report abuse against an elderly person?
23. What can I do in case of a death threat?
24. How can I convince someone to seek out a psychologist?
25. Should I forgive my abuser?
26. I’m pregnant, what can I do if I’m abused?
27. Am I a victim of domestic abuse?
28. Is there violence in my family?

With the intent of expanding and building the capacity of the National Helpline for Survivors of Violence 080018676/029817686, a module for the “Animus chatbot” service was added to the program of the biannual training for voluntary consultants at the Helpline. The trainees were motivated to take part in the testing of the chatbot and to use it as an additional source of information, given the synthesized guidelines it offers.

To sum up the result of the project:

The web-based service “Animus chatbot”, in accordance to the standards and good practices set by the National Helpline for Survivors of Violence 080018676/029817686, continued to offer specialized information about the possible actions that survivors of violence could undertake. The service is confidential and offers more security to its users in cases where the abusers are nearby. The National Helpline for Survivors of Violence 080018676/029817686 team has been instructed about the chatbot activities and is offering help with its improvement, while the voluntary consultants can also use the information it provides.
The following project activities were implemented during the reporting period:

For the period January - June 2022, **60 individual empowerment sessions** were conducted by social workers with women accommodated in the Mother and Baby Unit of the Complex for Social Services for Children and Families and the Crisis Centre "St. Petka, which benefited 40 women.

With the funds from the project, a client from the "Mother and Baby" Unit benefited from training for a professional cook, in the European Academy for Training and Development. The duration of the course is 4 months, in three modules: a one-month theoretical course, a one-month practical course in cooking, and two months internship in a hotel-restaurant. The course enables the woman to acquire a profession for life, to be competitive on the labour market and thus become a fully independent young mother after leaving the service.

Access was provided for 1 year to the largest educational website in Bulgaria - Study.se. It is used by four students placed in the Mother and Baby Unit aged 15 to 18. Two of the young mothers were able to complete their secondary education, which improves their chances for an independent life in the future.

The educational empowerment game **"Teacher for a Day"** was designed and developed. The aim of the game is to empower different vulnerable groups of women by teaching them to be proactive and deal competently and effectively with important and relevant tasks for them and/or their children at a given point in their lives. The game is facilitated by a competent professional (social worker) whose task is to assist the participants in their preparation, to ensure the correctness of the information presented, to encourage them and to ensure that the rules and principles of the game are respected.
On 21 July 2022, a workshop was held on the ZOOM online platform with the participation of nine professionals from other social services in the country. They were trained on how to implement the Teacher for a Day game as a tool to empower disadvantaged people.

For the period July-August 2022, the specialists at Animus Association Foundation conducted **20 group sessions** on the implementation of the game "Teacher for a Day" with the women accommodated in the "Mother and Baby" Unit and the Crisis Centers.

The project funds provided **40 hours of legal advice** in the form of drafting referral applications for an Immediate Protection Order and legal representation under the Protection from Domestic Violence Act for three women.
In early 2022, the COVID 19 epidemic has undoubtedly had an impact on women, from the increase in domestic violence and home care responsibilities, to the loss of jobs. Adding to the crisis, stress, isolation, alcohol and/or drug use, unemployment and financial hardship are additional risk factors for domestic violence against children and women.

St. Petka Crisis Centre is a well-developed and popular service in the community that provides help and support to people in crisis due to violence. Much of the focus of work is on coping and recovery through the provision of psychological support in the form of crisis intervention and psychosocial work. After the wave of COVID 19 subsided, there has been an increase in the number of referrals of women to the Centre, some of whom request only the use of crisis counselling and social support without needing accommodation.

Thanks to the people who have supported the cause of combating domestic violence and the donation to the Invisible First Line, and specifically to the Animus Association Foundation, the Centre has continued to play a key role in terms of providing emergency psychological support to end the situation of violence and enabling a large group of victims to have wide access.

Thanks to our joint work with the "Bulgarian Fund for Women" and the "Invisible First Line" Fight and Prevention Fund, our organization has been able to support a number of women and mothers, as well as their children in their efforts to come out of a situation of violence and achieve a better and more dignified independent life. In order to gain the confidence to cope at this difficult time in their lives they need to be heard, supported and accompanied in their pain. The feeling of being alone is one of the reasons why many victims remain silent and in a situation of violence, believing that they have no one to turn to for help. The support of the Invisible First Line and the Bulgarian Fund for Women has enabled many human lives to reach us and be helped by the specialists of the Animus Association Foundation.
PREVENTION OF DOMESTIC VIOLENCE. INCREASING THE AWARENESS OF THE PUBLIC ON THE ISSUES OF DOMESTIC VIOLENCE
Support for the institutional development of the organization.
The main objective of the project is aimed at raising awareness and activating civil society against violence against women.

All activities implemented under the project contributed to its achievement.

The focus groups held with police officers from four districts of the country - Sliven, Silistra, Smolyan and Sofia city, contributed to the research and analysis of their attitudes and attitudes towards the problem of domestic violence.

The twelve working meetings with representatives of the court, prosecutor's office, social welfare directorates, municipal representatives, social services, again in the four districts, made it possible to develop a monitoring system of public policies and practices for collecting information on the problem of domestic violence, as well as to outline the problem areas in their work on cases of violence. In order to raise awareness of the problem of domestic violence, an awareness campaign was organized and conducted, through which prevention materials were distributed almost nationwide. In addition to the materials, great awareness of the issue was achieved through the voice of our five ambassadors - women who have been in situations of violence but are no longer afraid to speak out about the hell they have experienced.
Their voices were heard by large audiences on social media, at trainings, workshops, and in the media. Our ambassadors opened the final roundtable on domestic violence under the theme: 'Active against violence against women. Love doesn't hurt! Speak up! Help!' which took place on 25 November 2022.

In terms of advocacy, we actively participated in working groups for the drafting of the Law on Amendment of the Law on Domestic Violence and actively lobbied for the opening of new support services for victims of domestic violence. We have also been active in the Resource Centre, through which we have been able to provide stakeholders with information and students on the subject, as well as supporting the up-skilling of professionals working with victims of violence.

We were able to increase the qualification of police officers in the four districts on how to work on domestic violence cases through 8 trainings. We also described five cases of domestic violence from our practice to be used as good practice for working on this topic.

As a result of all the activities, a set of analytical reports, various opinions were produced, and a large number of interviews were given on the topic. We also had the difficulties that the COVID-19 pandemic imposed, but the swift organization contributed to the timely and qualitative implementation of the planned activities.

Project website: activeagainstviolence.com/

Awareness campaign: www.facebook.com/ActiveAgainstViolence/videos/2304209393075164
The main project activities were:

- Conducting trainings for magistrates, police officers and other experts involved in the protection of victims of domestic violence and the application of the Law on Protection from Domestic Violence.
- Expert work on the preparation of an amendment to the Law on Protection from Domestic Violence
- Preparation of the report "Application of the Law on Protection from Domestic Violence" (Focused analysis of practice in eight administrative districts of the country in 2021)

Results achieved:

- A training programme and materials were developed. 9 trainings were held with a total of 151 participants in the cities of Dobrich, Sofia, Vratsa, Gabrovo, Yambol, Lovech, Kyustendil and Blagoevgrad.
• A report was produced - REPORT-download-site.pdf (animusassociation.org)

• Experts on the project took part in a working group of the Ministry of Justice for the drafting of a draft law on the amendment of the Law on Protection from Domestic Violence approved by the Council of Ministers on July 13, 2022. They were also involved in its discussion by the parliamentary committees of the 48th National Assembly after it was submitted for the first reading.

• Lobbying for improved legislation to support victims of domestic violence also included active work in a Ministry of Labour and Social Policy working group to write the bylaws for the Social Services Act. During the period January - June 2022, the project coordinator participated as an expert with experience in this working group, which drafted the Regulation on the Quality of Social Services. This regulation includes the criteria and standards for social services, including social services for victims of domestic violence - Shelters for victims of domestic violence and Domestic Violence Counselling Centers.
IN DEFENCE OF HUMAN RIGHTS

July 9, 2021 – April 8, 2024

Implemented in partnership with the following organizations:, "IGA Crime Prevention Fund" Foundation - Pazardzhik, "Bulgarian Lawyers for Human Rights" Foundation - Sofia. Foundation "YES", Sofia, Bulgaria. The Foundation "IDA", Plovdiv, is the main applicant for the project.

The main objective of the project "In Defence of Human Rights!" is to improve the implementation of international human rights standards, to conduct awareness-raising campaigns on human rights, including by involving young people, and to provide legal assistance and advice to victims of discrimination and human rights violations.

Project Activities:

Research on human rights violations:

Research on domestic violence, sexual violence and human trafficking in Bulgaria and whether victims are protected - types, forms, legal framework, implementation of the law, practice, whether there is sufficient analysis of the movement of money in these cases, penalties, compensation awarded, compensation denied, collection of compensation, legal gaps, criticisms, recommendations.

Human Rights Legal Program:

The activity provides the establishment of a Legal Programme for the Protection of Human Rights in the field of gender-based violence - domestic violence, sexual violence, trafficking in human beings.

In 2022, 10 legal representations in domestic violence cases were carried out.

Human rights trainings:

The activity provides training to prepare the establishment of specialized support programs for victims of domestic and gender-based violence, with a focus on women and girls of Roma origin.
in Sofia and Pazardzhik, as well as trainings on "Protecting the rights of women and young girls from gender-based crimes - domestic violence, sexual violence, human trafficking - trainings for the staff of the crisis centres of the partner organizations, representatives of the court, police, prosecutor's office, social services, NGOs, teachers, doctors and media.

In the second year of the project, 2 trainings were held in the towns of Plovdiv and Pazardzhik

**Specialized programme for support of victims of domestic and gender-based violence, focusing on women and girls of Roma origin.** The activity provides for the establishment of a specialised support programme for victims of domestic and gender-based violence with a focus on women and girls of Roma origin in Plovdiv, Sofia and Pazardzhik.

In 2022, 98 hours of psychological counselling were provided to victims of violence, as well as 73 hours of legal counselling.

**Discussions with students.**

In 2022, an online discussion with students was organized and held on the topic "Domestic violence" under target. The misunderstood modern phenomenon that everyone talks about. Learning-discussion.

**Preventive work with young people**

In 2022, two focus groups were held with young people in Smolyan and Plovdiv on the topic of domestic violence.

Representatives of the four organizations participated in all project activities.

[http://www.pravata.org/](http://www.pravata.org/)

[https://www.youtube.com/watch?v=G92ZmfDMYs&ab_channel=GenderAlternatives](https://www.youtube.com/watch?v=G92ZmfDMYs&ab_channel=GenderAlternatives)
This project is a follow-up of two previous projects conducted in 2022: “Empowerment Programme for Women Victims of Domestic Violence, Trafficking in Human Beings, and Other Forms of Gender-Based Violence” and “Effective Judicial Protection for Victims of Domestic Violence in Bulgaria” also financed by the Ministry of Foreign Affairs of the Kingdom of the Netherlands.

The main objective of the project is to improve protection of victims of domestic violence in Sofia, Sofia region, Blagoevgrad, Vratsa, Gabrovo, Dobrich, Kyustendil, Lovech and Yambol.

This will be done by providing training workshops for patrol police officers and court clerks in the relevant regions with the following goals:

- To improve the capacity of patrol police officers in delivering adequate first response to DV-related 112 calls
- To improve the capacity of the clerks in assisting victims of DV with accurately composing protection order requests in Sofia, Sofia region, Blagoevgrad, Vratsa, Gabrovo, Dobrich, Kyustendil, Lovech and Yambol.
- To simplify the process of applying for a protection order request for victims of DV
The project aims to raise awareness in Bulgarian society about the nature of domestic and gender-based violence and the Council of Europe Convention on preventing and combating violence against women and domestic violence, and the need to adopt the Convention’s measures to prevent violence and support victims.
The ‘Body Shining’ project is funded by Programme Erasmus+ Key Action 2 “Strategic Partnership” and implemented by five international partner organizations (Animus Association Foundation-Sofia, Bulgaria; SMouTH- Larisa, Greece; Elan Intercultural- Paris, France; University of Atypical- Belfast, Northern Ireland; MOH- Bari, Italy).

- Main tasks of the project:
  - Participate in the co-creation of a book manual focused on body shaming (IO1);
  - Create video training materials (IO2);
  - Carry out art-based workshops with young people, youth workers, educators, activists, and etc. (IO3);
  - Launch artistic campaign aiming to raise awareness about body-shaming (IO5);
  - Implement technical tasks in relation to the abovementioned tasks.

This annual report provides a summary of the work undertaken on the project for the calendar 2022, covering the two accomplished (out of four) main project tasks. These are intermediate results and the conclusions dawned are based on the current progress.

- The focus of the first main task (IO1) was a book manual containing 40 personal testimonies collected per partner country, displaying young people’s experiences with body-shaming. In addition, the book also aimed to provide better understanding on critical topics related to the subject (e.g. Fatphobia, Ableism, Hate speech, etc.). At present, the manual is translated into five languages (Bulgarian, Greek, Italian, French and English) and published on the official website of the project - https://www.bodyshining.eu/.

The focus of the second main task (IO2) was the establishment of two art-based practices by each partner organization with video instructions for prevention. The idea behind the video instructions was to create training materials for professionals who work with young people on problems associated with body shaming:
Practice 1: “Can you see me?” is a combined methodology of personal stories and photographs, engaging in mindfulness and group interaction. The main aim was to bring awareness that attractiveness goes beyond physical appearance, reflect on one’s own criteria for evaluating attractiveness in others, draw attention on strengths rather than presumed weakness.

Practice 2: “Self-portrait” is a projective technique involving drawing a portrait of oneself. The main aim was to identify the role of personal convictions in body-shaming, awareness of self-shaming, cultivate techniques for self-acceptance.

In addition to the video recorded art practices, a third video was created (theoretical), focused on the phenomenon “hate speech”. Each developed methodology as part of the project is based on already established approach in the area of nonformal education.

Besides the regular remote meetings, the international team of the project also held two face-to-face meetings in Bari, Italy (30 June-03 July, 2022) and Sofia, Bulgaria (08 November-09 November, 2022). The meeting in Bari was organized to pilot all 10 art practices of IO2. The meeting in Sofia was organized to review the final products (video instructions and theoretical video).

The activities carried out by Animus provide different entry points into the issue for young people and allows them to choose the approaches they feel most confident and comfortable with (read article, explore other young people experiences with body shaming, art-based practices in order to reach and express their thoughts in new and creative ways). Currently, non-formal learning activities (IO3) related to self-acceptance and a more neutral approach to physical disadvantages are being developed by the project’s international team.
In Bulgaria, the project is supported by the Sports and Youth Activities Directorate of Sofia Municipality.

The project is implemented by Animus Association in Bulgaria, KMOP in Greece, HFC Hope for Children Policy Center in Cyprus, KOPER Centre in Slovenia, Foundation Villa Montesca in Italy with the leading role of CESIEq Italy.

REBOOT NOW is a child-centred transnational piloting initiative aimed at preventing and combating gender-based violence (GBV) among children and young people by supporting their psychological well-being through an evidence-based replicable service, with their active engagement.

Project activities include:

- design and implement itinerant school psychological counselling desk at selected schools to support the recovery of young people and families from difficulties raised from measures against Covid-19 pandemic; support wellbeing, mental health and capacity of young people for building up healthy relationships;
- an online platform collecting existing information and training materials for adults (school staff and families) and children, and serving as online access point to the counselling desk;
- a programme of educational peer-supported workshops to inform, raise awareness and
empower students (aged 10-14) in schools, with the active engagement of older peers (aged 15-18) as co-trainers.

In 2022

- four schools were selected where the initiative will take place and Protocol of cooperation was signed with the head teachers;
- a Youth Advisory Board was established with 9 students to consult all project activities
- thegendertalk.eu platform was created and a booking system to the desk was set up
- experts who will work at the counselling desks were selected and trained;
- information materials were created and disseminated in all four schools;
- students, parents and teachers were informed about the possibility for accessible professional psychological support at school;
- the desks started in all four schools in November 2022
For more than 10 years, Animus Association has focused on the promotion of mental health in schools and the well-being of children and students. Initially created as a project, “Key to Fear-Free Schools” has evolved and built into a mental health and social-emotional intelligence initiative that we have named “Skills for Life”. The initiative has adapted three programs and developed two original programs. The five programs, Zippy's Friends, Apple's Friends, Passport, Class of Friends and Key, are suitable to a wide range of ages from 5 to 17.

Based on our research and evaluation of the impact of the project, the activities and programs have had a significant impact in achieving social skills, reducing violence, increasing academic achievement, improving classroom atmosphere, and respectful and encouraging communication among children, which within 6 years is now more than 3,880 students. In the long run, these children have improved opportunities to develop and communicate with each other in healthy ways, to grow as active citizens with good self-esteem, to deal with injustices by coming together, seeking and giving help, communicating maturely, meaningfully, and standing up for their opinions. In the course of their lives they confirm what they have learned by persistently seeking and expressing empathy, have a conscious acceptance of the losses that accompany life, and will generally be more resilient to stress and challenges.

The impact of the initiative is multiplied- the benefits are for each individual child, the environment, and the whole school. The greatest benefits of the proposed “Skills for Life” model are sustainability and comprehensiveness. The investment in teachers is lasting, building on their psychological skills to work with all subsequent classes of students.
From 2022, Animus Association offers free enrolment to train teachers in the implementation of the programs in schools. The training lasts one and a half days and ends with teacher certification.

The website bezstrah.org has detailed information about the programs, materials, articles and additional information can be found, as well as free downloads of a teacher's guide and flyers for parents that can be useful to principals and teachers for implementing activities related to mental health, emotional intelligence, bullying and aggression in schools.

Detailed information about the programs can be found on bezstrah.org together with materials, publications and additional information. In addition, the Manual for teachers and the leaflets for parents which can be useful to school principals and teachers for the realization of prevention activities related to bullying and aggression in schools can be downloaded for free from the website.
WeToo is an international initiative to prevent professional burnout for frontline professionals working with sexual and gender-based violence cases. Support is also provided for survivors of sexual and gender-based violence in their recovery. The initiative involves civil society organisations from the countries of Greece, Italy, Serbia, Germany and Bulgaria and is co-funded through the European Commission’s Rights, Equality and Citizenship (REC) programme. OXFAM ITALIA INTERCULTURA, ALICE Società Cooperativa Sociale Onlus, Animus Association Foundation, NGO ATINA - Citizens Association For Combat Against Trafficking In Human Beings And All Forms Of Gender-Based Violence, KENTRO MERIMNAS OIKOGENIAS KAI PAIDIOU, INTEGRA FILDER E.V.

In two years, the partners in the initiative have completed their full cycle of planned activities:

1) We carried out a national needs survey, which was incorporated into an international comparative study and report, including a comparative analysis of the legal framework on gender-based violence and mental health care at national and European level.

2) We created two methodologies, respectively, for preventing professional burnout of frontline professionals 1. A self-assessment tool and corresponding guide for frontline workers and 2. A self-assessment tool and corresponding guide for assessing the mental distress of survivors and victims of sexual and gender-based violence, to be used in the victim mental health prevention program. The methodologies include three tools that we have been translated and adapted for Bulgarian conditions - a burnout screening tool (Maslach-burnout-inventory and ProQOL_5) and a tool for examining the level of post-traumatic stress disorder (Assessment tool for survivors_PCL5).

We have conducted a pilot training for frontline workers from 7 different social services on "Supervision and stress assessment for frontline workers responding to gender-based violence".

3) In consortium with partners, we created a Methodology for empowerment and psychosocial counselling of survivors of sexual and domestic violence, which we adapted to Bulgarian conditions. We trained 17 trainers from 6 different social services. The trained professionals piloted the methodology by organizing 3 empowerment workshops with survivors and we carefully analysed the group work process, the observations of the facilitators and the feedback
from the participants to assess how to improve the program to maximize the benefit for the survivors in need.

Additionally, we have conducted individual psychosocial work sessions with 29 women victims of sexual and domestic violence.

4) All methodologies developed were disseminated nationally to frontline professionals from CSCs and various social services throughout Bulgaria. At the international level, a conference was organized in Florence, where the results of our activities were announced, their impact was analyzed, and recommendations and proposals for policy change were made, relevant to each country participating in the initiative.
The main goal of the project is to provide schools with a comprehensive program that can be implemented online to promote students’ mental health, emotional intelligence, and abilities to develop and use a variety of coping strategies to support academic achievement.

“Passport” is aimed at children aged 9 to 11.

Once again, teachers hold classes with the children, and the children develop their own positive coping strategies through engaging activities: reading comics, discussion, games, watching movies. These activities create a pleasant atmosphere where difficult topics can be discussed. A coloured game board is used to find as many solutions as possible. There are also home activities to reinforce learning at home with the family. The children are encouraged to think of different ways of tackling different problems, then collectively assess the strategy. A good strategy is one that helps you feel better and does not hurt you or anyone else.

“Passport” supports children’s emotional development as well as building skills for tackling difficulties thanks to which children can more easily overcome challenges and problems in life.

The programme consists of 18 sessions. In each session, the children will read an episode from a comic book illustrating the themes of the programme, then participate in activities designed to help them discover and experiment with different ways of coping. Although the stories in the comic book are fictional, the in-class activities involve everyday situations that children might find themselves in. The sessions are divided into five modules:

Module 1 – Emotions
Module 2 – Relationships and support
Module 3 – Difficult situations
Module 4 – Honesty, fairness, and what is right
Module 5 – Change and loss
“Passport” is licensed by Partnership for Children and is offered around the world. In Bulgaria, the programme is offered only by Animus Association Foundation.

To implement the program, 6 two-day online training sessions were held with 99 teachers from across the country. Methodological meetings were held with the trained teachers to discuss the implementation of the programme in a classroom setting.
Support for the institutional development of the organization.
PREVENTION OF TRAFFICKING IN HUMAN BEINGS AND SUPPORT TO REFUGEES AND MIGRANTS
ACTIVATE – ENHANCING THE ANTI-TRAFFICKING IDENTIFICATION, PREVENTION AND SUPPORT MECHANISMS

October 1, 2020 - September 30, 2022
Co-funded by the “Asulym, Migration, and Integration” Programme of the European Commission

KMOP (Greece) is the leading organization, while Animus Association Foundation, Differenza Donna Associazione Di Donne Contro La Violenza Alle Donneonlus (Italy) and SOLWODI (Germany) are project partners.

Contributing to the eradication of trafficking, the ACTIVATE project aims to step up actions on the prevention, identification and support mechanisms against trafficking in human beings (THB), with a special focus on Victims of Trafficking (VoT) for sexual exploitation.

Project activities include:

• Capacity Building to enhance identification and support of VoTs;
• Creation of training manuals for training staff working in Reception Centres and lawyers;
• Trainings of professionals in Reception Centres and lawyers;
• Strengthening of the National Referral Mechanisms and improving the cooperation between public authorities and key stakeholders;
• Transnational exchange of knowledge/expertise and good practices;
• Improving support mechanisms to deal with multifaceted cases of trafficking;
• Raising Awareness and Dissemination;

In 2022

The following were published in support of people working on the frontline with victims of trafficking

• Trainer’s Manual for Professionals Working in Reception and Identification Centres
• Trainer’s Manual for Lawyers Working with victims of trafficking
• Guide of Typologies
All issues are available in English, Bulgarian, Italian and German. They provide a broad overview of the different aspects related to trafficking and support to the victims, as well as training materials that can be used in order to enhance the competences of professionals and allow them to play an active and effective role in the fight against one of the major violations of human rights and dignity. They are meant to be a practical tool for improving support mechanisms to deal with multi-faceted cases of trafficking.

Additionally online training tools are available for lawyers and professionals working in RICs.

Last but not least an online platform NRM.BG was created for prevention of trafficking in human beings and support of the victims. It is based on the National Mechanism for Referral and Support of Trafficked Persons in Bulgaria, in order to facilitate the work of the competent authorities and NGOs on cases of trafficking. The platform offers accessible and understandable information for anyone who wants to learn more about the phenomenon of human trafficking, to work on the issue and to identify and support victims.

Additionally, it includes:

- a library on available guides, manuals, analyses and reports as well as relevant legislation;
- an interactive map of services available for trafficked persons all around the country;
- the first database for victims of trafficking.

A prevention campaign was organized targeting refugees from Ukraine and the broad audience. The campaign included Facebook posts, video, indoor posters and a special lending page with preventive information within the NRM.BG platform.
Supporting male victims of crime and trafficking can be seen as a relatively new area in need of development and knowledge sharing. In view of the great need for services for men, the Animus Association Foundation has become involved in the international project "SAPE - Supporting Adult Victim Education: empowering male victims of trafficking and severe exploitation. Exchange of experiences and development of recommendations", in which we cooperate with organisations from Austria, Germany, Portugal and Romania. The project has the following objectives:

(a) Exchange of practical knowledge in the field of work with trafficked men and in the field of adult education for empowerment and reintegration.

b) Analysis of good practices, obstacles and difficulties.

(c) Identification of areas for training and empowerment of trafficked men.

d) Develop recommendations for the development of training, empowerment and reintegration activities for trafficked men, creating a digital guide.

Victims of trafficking find themselves in a marginalized and vulnerable position. Economic deprivation, discrimination, social and/or health problems, and lack of education are considered root causes of trafficking. These vulnerabilities are ruthlessly exploited by the perpetrators in recruiting victims through false promises and deception, creating a high dependency of the victims in order to exploit them severely. Human trafficking is a serious crime and violates fundamental human rights. It is often accompanied by systematic threats and violence against victims. Trafficking in human beings causes great harm to its victims, deprives them of their fundamental rights and dignity, causes despair, enormous psychological strain and trauma, but also high social and economic costs.

Victims of trafficking in human beings who are identified or who free themselves need comprehensive protection and a wide range of support in order to be protected, stabilised, restored and to find prospects for a life of safety and dignity. One of the aims of the project is to prevent re-victimisation while supporting the (re)integration, empowerment and participation of
victims in society. Therefore, adult education and training for victims is one of the key elements, and existing educational needs must be well identified and met.

The need for education for adult victims of trafficking is widespread: for example, when victims receive comprehensive information about their rights and instructions on how to claim them (e.g. during criminal proceedings against perpetrators). Victims usually do not know much about their rights and lack practical knowledge to deal with the justice system. This is where adult education comes in.

The project will contribute to the further development of standards and knowledge on the educational needs of affected men that can be shared with relevant actors, NGOs and stakeholders in other EU countries and beyond. This will contribute to improving support and education activities for affected men.
TRAINING CENTER
Since 2000, the training program of the Animus Association Foundation has been restructured into a Training Center, developing courses and training programs in three areas:

- Training programs for preparing professionals to work with children and families at risk, including survivors of violence. The programmes are aimed at teams from state institutions (ASA/PA, SACP, Ministry of Interior), teams from NGOs and their services, as well as volunteers and students.;
- Community work (prevention, lobbying, media work);
- Organizational consulting.

The aim of the Training Centre at the Animus Association Foundation is to disseminate, at a national and regional level, a model of good practice for working with people who have experienced violence.

For 2022:

- 9 trainings on effective legal protection of victims of domestic violence in Bulgaria
- 4 trainings with police officers on "Dealing with cases of domestic violence;
- 4 workshops on developing a monitoring system of public policies and practices on the topic of domestic violence;
- 4 focus groups with police officers to explore their attitudes towards working on domestic violence cases;
- 3 workshops for theoretical introduction and presentation of the tool for measuring professional burnout; "Assessment of Professional Life Qualities" scale; Post-Traumatic Stress Disorder research tool.
- 3 trainings of the AAF team on the topics. "Caring for the team - debriefing, diagnostic tests for professional burnout". "Techniques for debriefing- self-reflection of the working day. Short-term intervention with adolescents and stages of adolescent development".
- 1 training for volunteers of the National Hotline for Victims of Violence 0800 186 76

Final conference 'Active against violence against women. Love hurts! Speak up! Help!'

Within the 2022 Training Centre:
270 supervisions were carried out, which included specialists from the Centre for Counselling, Psychotherapy and Psychoanalysis, the Complex for Social Services for Children and Families, the Crisis Center "St. Petka", and the Hotline for survivors of violence.

We continue to work effectively and conduct trainings in the coming year.
“ANIMUS ASSOCIATION FOUNDATION” 2022 STATISTICS

A total of 3911 persons have benefitted from the programs and services provided by Animus Association Foundation in 2022.

1. Center for consultations, psychotherapy and psychoanalysis and Child Advocacy Centre “Zona ZaKrina” -- 1 152 clients
2. “St. Petka” Crisis Center for survivors of domestic violence – 48 clients
3. Complex for Social Services for Children and Families – Community Support Center – 243 clients
4. Mother and Baby – 31 clients
5. National hotline for survivors of violence – 2394 consultations
6. Legal Clinic for Women and Children victims of Domestic Violence – 43 consultations
7. Training center and prevention activities
1. STATISTICS FOR CENTER FOR CONSULTATIONS, PSYCHOTHERAPY AND PSYCHOANALYSIS AND CHILD ADVOCACY CENTER “ZONA ZAKRILA”

TOTAL – 1 152 clients

Tab. 1. Distribution of clients according to the type of programme

- psychotherapy - 162 clients
- psychoanalysis - 3 clients
- empowerment - 22 clients
- pedagogical programme - 37 clients
- correspondence programme - 48 clients
- phone counseling - 218 clients
- social work - 119 clients
- crisis intervention and risk assessment - 272 clients
- legal programme - 36 clients
- prevention of violence and promotion of mental health - 235 clients

Tab. 2. Distribution of clients of the psychotherapy and psychoanalysis programme, and the empowerment programme.

- parent - 117 clients
- another adults - 136 clients
- adolescent - 46 clients
- children - 55 clients
- couple - 30 clients
Tab. 3. Distribution of clients by sex

- men - 91 clients
- women - 299 clients

Tab. 4. Distribution of clients by age

- children - 101 clients
- adults - 289 clients
Tab. 5. Distribution of clients by the type of problem

- domestic violence - 270 clients
- deviant or problem behaviour - 4 clients
- another type of violence - 16 clients
- another problem - 7 clients
- personality development - 39 clients
- psychological or mental illness and violence - 2 clients
- sexual violence - 37 clients
- trafficking of human beings - 1 client
- parental capacity - 14 clients

2. STATISTICS FOR “ST. PETKA” CRISIS CENTER FOR SURVIVORS OF DOMESTIC VIOLENCE
TOTAL – 48 ACCOMODATED CLIENTS

Tab. 6. Distribution of clients by type of problem

- domestic violence - 43 clients
- Trafficking in human being - 5 clients
Tab. 8. Distribution of clients by age

Tab. 9. Distribution of clients by sex
3. COMPLEX FOR SOCIAL SERVICES FOR CHILDREN AND FAMILIES – COMMUNITY SUPPORT CENTER

TOTAL – 243 CLIENTS

Tab. 10. Distribution of clients according to the type of problem

- Parental capacity - 51 clients
- Sexual violence - 1 client
- Prevention of abandonment - 7 clients
- Deviant behaviour - 47 clients
- Physical disability - 59 clients
- Parental alienation - 24 clients
- School bullying - 11 clients
- Domestic violence - 27 clients
- Another type of violence - 5 clients
- Another problem - 13 clients
- Personality development - 19 clients
- Adoption - 64 clients

Tab. 11. Distribution of clients

- Children and adolescent - 97 clients
- Parents - 70 clients
- Adoptive parents - 15 clients
- Candidates for adoptive parents - 49 clients
- Family member/relative - 12 clients
Tab. 12. Distribution of clients by sex

- Men - 92 clients
- Women - 151 clients

Tab. 13. Distribution of clients by age

- Children and adolescent - 97 clients
- Adults - 146 clients
4. STATISTICS FOR MOTHER AND BABY UNIT OF THE COMPLEX FOR SOCIAL SERVICES FOR CHILDREN AND FAMILIES

TOTAL – 31 CLIENTS

Tab. 14. Distribution of clients according to the type of service

- Assessment and building of parent capacity - 13 clients
- Mediation - 22 clients
- Empowerment - 22 clients
- Crisis intervention - 13 clients
- Social and legal activities - 13 clients
- Health care - 31 clients
- Parenting skills training – 9 clients
- Support for the acquisition of work and household skills - 9 clients

Tab. 15. Distribution of clients according to the type of problem

- Child development - 18 clients
- Parental capacity, prevention of abandonment - 13 clients
- Deviant behaviour - 4 clients
- Physical disabilities – 3 clients
- Domestic violence - 31 clients
Tab. 16. Distribution of clients by sex

- Mothers and girls - 21 clients
- Boys - 10 clients

Tab. 17. Distribution of clients according to age

- Adults - 11 clients
- Children and adolescent - 20 clients
5. STATISTICS OF THE NATIONAL HOTLINE FOR SURVIVORS OF VIOLENCE

Total – 2394 consultations

Tab. 18. Distribution of clients according to the type of problem

- Domestic violence - 1695 clients
- Sexual violence - 26 clients
- Trafficking human beings - 18 clients
- Prevention of trafficking in human beings - 6 clients
- Other type of violence - 160 clients
- Other problem - 489 clients

Tab. 19. Distribution of clients according to the type of domestic violence

- In a relationship - 1310 clients
- Parents towards children - 270 clients
- Children towards parents - 187 clients
- Among relatives - 165 clients
- Other - 222 clients
Tab. 20. Distribution of consultations according to the type of caller

- The victim - 1733 clients
- Relatives - 328 clients
- Neighbours - 36 clients
- Friends - 133 clients
- Police - 5 clients
- Social service - 27 clients
- Journalist - 1 client
- Other - 134 clients

Tab. 21. Distribution of clients according to sex

- Women - 1962 clients
- Men - 390 clients
- Girl - 12 clients
- Adolescent - 3 clients
Tab. 22. Distribution of callers according to the place of residence

- Sofia - 818 clients
- The country - 1168 clients
- Abroad - 96 clients
- Not mentioned during the call - 312 clients

Tab. 23. Distribution of clients according to the type of support provided

- Support - 2101 clients
- Partnering in making a decision - 1264 clients
- Providing information - 1933 clients
Tab. 24. Distribution of clients according to the type of the call

- Current violence - 655 clients
- A crisis - 919 clients
- Past violence - 54 clients
- Looking for information - 644 clients
- Active citizenship - 18 clients
- Other - 104 clients

Tab. 25. Distribution of calls in terms of referral

- AAF therapeutic programmes - 134 referrals
- AAF Crisis centre - 52 clients
- National hotline legal counseling - 348 referrals
- Child protection department - 260 referrals
- Social assistance directorates - 155 referrals
- Emergency services 112 - 599 referrals
- Regional police departments - 470 referrals
- National phone line for legal counseling - 89 referrals
- Medical care /forensics, doctor, psychiatrist/ - 362 referrals
- Prosecutor’s office - 88 referrals
- Regional court - 540 referrals
- National helpline for children 116 111 - 57 referrals
- Government organizations - 19 referrals
- NGO, Crisis centres, Social services centres and Community support centres in the country /outside AAF/- 340 referrals
- Correspondes programme - 103 referrals
6. LEGAL CLINIC FOR WOMEN AND CHILDREN VICTIMS OF DOMESTIC VIOLENCE

TOTAL – 43 CONSULTATIONS

7. TRAINING CENTRE STATISTICS

Tab. 27. Distribution of activities
For 2022:

- 9 trainings on effective legal protection of victims of domestic violence in Bulgaria
- 4 trainings with police officers on "Dealing with cases of domestic violence;
- 4 workshops on developing a monitoring system of public policies and practices on the topic of domestic violence;
- 4 focus groups with police officers to explore their attitudes towards working on domestic violence cases;
- 3 workshops for theoretical introduction and presentation of the tool for measuring professional burnout; "Assessment of Professional Life Qualities" scale; Post-Traumatic Stress Disorder research tool.
- 3 trainings of the AAF team on the topics. "Caring for the team - debriefing, diagnostic tests for professional burnout". "Techniques for debriefing- self-reflection of the working day. Short-term intervention with adolescents and stages of adolescent development".
- 1 training for volunteers of the National Hotline for Victims of Violence 0800 186 76

Final conference 'Active against violence against women. Love hurts! Speak up! Help!'

Within the 2022 Training Centre:

270 supervisions were carried out, which included specialists from the Center for Counseling, Psychotherapy and Psychoanalysis, the Complex for Social Services for Children and Families, the Crisis Center "St. Petka", and the Hotline for survivors of violence.

We continue to work effectively and conduct trainings in the coming year.
INDEPENDENT AUDITOR’S REPORT

To the founders of
Animus Association Foundation
Sofia

Report on the Audit of the Financial Statements

Opinion

We have audited the financial statements of Animus Association Foundation (the Foundation), which comprise the balance sheet as at 31 December 2022 and the statements of income, equity and cash flows, for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of the Foundation as at 31 December 2022 and of its financial performance and its cash flows for the year then ended in accordance with National Accounting Standards and Bulgarian legislation.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the “Auditor’s Responsibilities for the Audit of the Financial Statements” section of our report. We are independent of the Foundation in accordance with the International Code of Ethics for Professional Accountants (including International Independent Standards) issued by the International Ethics Standards Board for Accountants (IESBA Code), together with the ethical requirements of Bulgarian Independent Financial Audit Act, and we have fulfilled our other responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Information Other than the Financial Statements and Auditor’s Report Thereon

Management is responsible for the other information. The other information comprises the annual activity report, prepared in accordance with Bulgarian Accountancy Act, and other applicable legal requirements, but does not include the financial statements and our auditor’s report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of assurance conclusion thereon. In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or whether our knowledge obtained in the audit may indicate that there is a material misstatement or otherwise the other information appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with National Accounting Standards and Bulgarian legislation, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Foundation’s ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Foundation or to cease operations, or has no realistic alternative but to do so.
Auditor’s Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor’s report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs and Bulgarian Independent Financial Audit Act will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of our audit in accordance with ISAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Foundation’s internal control;
- evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management;
- conclude on the appropriateness of management’s use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Foundation’s ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor’s report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor’s report. However, future events or conditions may cause the Foundation to cease to continue as a going concern;
- evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Report on Other Legal and Regulatory Requirements

In addition to our responsibilities for reporting under ISAs, described above in section “Information Other than the Financial Statements and Auditor’s Report Thereon”, regarding the annual activity report, we have performed the additional procedures contained in the Guidelines of the professional organisation of certified public accountants and registered auditors in Bulgaria - Institute of Certified Public Accountants (ICPA). The procedures on the existence, form and contents of the other information have been carried out in order to state whether the other information includes the elements and disclosures in accordance with Chapter Seven of Bulgarian Accountancy Act.

Statement Pursuant to Article 37, Paragraph (6) of Bulgarian Accountancy Act

Based on the procedures performed, we describe the outcome of our work:

(a) the information in the activity report is consistent with the financial statements for the same reporting period;
(b) the activity report is prepared in accordance with the applicable legal requirements; and
(c) as a result of the acquired knowledge and understanding of the activities of the Foundation and the environment in which it operates, we have found no cases of material misrepresentation in the activity report.

Marly Apostolov
Managing partner
Grant Thornton OOD
Audit firm

5 June 2023
Bulgaria, Sofia, 26 Cherni Vrah Blvd.

Silvia Dinova
Registered auditor, responsible for the audit
Balance sheet  
as of 31 December 2022

<table>
<thead>
<tr>
<th>SECTIONS, GROUPS, ITEMS</th>
<th>Amount</th>
<th>SECTIONS, GROUPS, ITEMS</th>
<th>Amount</th>
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<tr>
<td></td>
<td>Note</td>
<td>Current year</td>
<td>Previous year</td>
</tr>
<tr>
<td>a</td>
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<td>A. Non-current assets</td>
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<tr>
<td>1. Intangible Assets</td>
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<tr>
<td>2. Machinery, industrial</td>
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<tr>
<td>equipment and appliances</td>
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<td>3. Equipment and others</td>
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<td>Total Group I</td>
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<td>276</td>
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<td>II. Long-term financial assets</td>
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<td>3. Stocks and shares in associates</td>
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<td>Total Group II</td>
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<td>B. Current assets</td>
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<td>1. Receivables</td>
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<td>6. Cash, incl.:</td>
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<tr>
<td>- cash in hand</td>
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<tr>
<td>Total Section B</td>
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<td>988</td>
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<tr>
<td>TOTAL LIABILITIES (A+B+C)</td>
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</table>

Date: 05.05.2023  
Prepared by: Daniela Popova/  
Auditor's report issued on 05.06.2023  
Executive directors:  
/Nadezhda Stoycheva/  
/Mariya Tchomarova/  
Silvia Dinova  
Registered auditor responsible for the audit  
Audit firm  
The accompanying notes from 5 to 15 form an integral part of the financial statements.
Income statement
For the year ended 31 December 2022

<table>
<thead>
<tr>
<th>EXPENSES</th>
<th>Amount</th>
<th>REVENUE</th>
<th></th>
<th>Amount</th>
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<tbody>
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<td>NOTE</td>
<td>CURRENT</td>
<td>PREVIOUS</td>
<td>NOTE</td>
<td>CURRENT</td>
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<td>a</td>
<td></td>
<td>CURRENT</td>
<td>PREVIOUS</td>
<td></td>
<td>CURRENT</td>
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<tr>
<td>I. Expenses</td>
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</tr>
<tr>
<td>A. Expenses for regulated activity</td>
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<tr>
<td>1. Donations</td>
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<td>2. Other expenses</td>
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<td>1 872</td>
<td>1 950</td>
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<td>Total Section A:</td>
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<td>6. Administrative expenses</td>
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<td>2 055</td>
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<td>Total Group I:</td>
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<td>1 989</td>
<td>II. Income from economic activity</td>
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<td>II. Financial expenses</td>
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<td>1. Negative differences from exchange rate translation</td>
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<td>2. Other costs of financial operations</td>
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<td>Total Group II</td>
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<td>6</td>
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<td>III. Total expenses</td>
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<td>1 998</td>
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<td>IV. Result</td>
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<td>57</td>
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<tr>
<td>Total /III+IV/</td>
<td>2 205</td>
<td>2 055</td>
<td>2 205</td>
<td>2 055</td>
<td></td>
</tr>
</tbody>
</table>

Date: 05.05.2023
Prepared by:..............
/Daniela Popova/

Executive directors:
/Nadezhda Stoycheva/
/Mariya Tchomarova/

Auditor's report issued on 05.06.2023
Marily Apostolov
Managing partner
Grant Thornton OOD
Audit firm

Sofia
Reg. No. 032

The accompanying notes from 5 to 15 form an integral part of the financial statements.
## Statement of cash flows

For the year ended 31 December 2022

<table>
<thead>
<tr>
<th>Cash flow description</th>
<th>Note</th>
<th>Current year</th>
<th>Previous year</th>
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<tbody>
<tr>
<td></td>
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<td>1</td>
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<tr>
<td>I. Cash at the beginning of the period</td>
<td></td>
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<td>1113</td>
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<tr>
<td>II. Cash flow from non-profit activity</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>A. Receivables from non-profit activity</td>
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<tr>
<td>1. Received donations under condition</td>
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<tr>
<td>2. Received donations without condition</td>
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<td>56</td>
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<tr>
<td>3. Other cash flows</td>
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<td>794</td>
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<tr>
<td>Total cash flow from non-profit activity</td>
<td></td>
<td>2135</td>
<td>1837</td>
</tr>
<tr>
<td>B. Payables for non-profit activity</td>
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<tr>
<td>1. Employee compensation payments</td>
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<td>(1159)</td>
<td>(1154)</td>
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<tr>
<td>2. Social security obligations</td>
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<td>(326)</td>
<td>(310)</td>
</tr>
<tr>
<td>3. Bank and foreign currency transactions</td>
<td></td>
<td>(4)</td>
<td>(7)</td>
</tr>
<tr>
<td>4. Services</td>
<td></td>
<td>(472)</td>
<td>(397)</td>
</tr>
<tr>
<td>5. Other payments</td>
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<td>(246)</td>
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<tr>
<td>Total payments for non-profit activity</td>
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<td>(2228)</td>
<td>(2014)</td>
</tr>
<tr>
<td>C. Net cash flow from non-profit activity</td>
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<td>(93)</td>
<td>(177)</td>
</tr>
<tr>
<td>III. Cash flow from economic activity</td>
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<td></td>
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</tr>
<tr>
<td>A. Proceeds from economic activity</td>
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<tr>
<td>B. Payments for economic activity</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>C. Net cash flow from economic activity</td>
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<tr>
<td>IV. Cash at the end of the period</td>
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<td>843</td>
<td>936</td>
</tr>
<tr>
<td>V. Changes in cash during the period</td>
<td></td>
<td>(93)</td>
<td>(177)</td>
</tr>
</tbody>
</table>

Date: 05.05.2023
Prepared by: Daniela Popova
Auditor's report issued on 05.06.2023
Mariya Apostolov
Managing partner
Grant Thornton OOD
Audit firm

Executive directors:
/Nadezhd Stoycheva/
/Mariya Tchomarova/

Registered auditor responsible for the audit
Silvia Dinova

The accompanying notes from 5 to 15 form an integral part of the financial statements.
### Statement of equity

**For the year ended 31 December 2022**

<table>
<thead>
<tr>
<th>Indicators</th>
<th>Other reserves</th>
<th>Current profit</th>
<th>Total equity</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Balance at the beginning of the reporting period</td>
<td>759</td>
<td>-</td>
<td>759</td>
</tr>
<tr>
<td>2. Financial result for the current period</td>
<td>-</td>
<td>60</td>
<td>60</td>
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<tr>
<td>3. Financial result transferred into reserves</td>
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<td>(60)</td>
<td>-</td>
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<tr>
<td>4. Balance at the end of the reporting period</td>
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<td>-</td>
<td>819</td>
</tr>
<tr>
<td>5. Equity at the end of the reporting period</td>
<td>819</td>
<td>-</td>
<td>819</td>
</tr>
</tbody>
</table>

**Date:** 05.05.2023  
**Prepared by:** .......................  
/Daniela Popova/

**Auditor’s report issued on 05.06.2023**  
Marif Apostolov  
Managing partner  
Grant Thornton OOD  
Audit firm

**Executive directors:**  
/Nadezhda Stoycheva/  
/Mariya Tchomarova/  
Silvia Dinova  
Registered auditor responsible for the audit

The accompanying notes from 5 to 15 form an integral part of the financial statements.